



SSE 90 INC REFUND POLICY

POLICY STATEMENT

1. This policy applies to registration fees paid directly to SSE 90 INC either online or in person.
2. The principle behind SSE 90's refund policy is to allow a reasonable period of time following registration for parents/players to withdraw, while still safeguarding the long-term financial stability of the academy.
3. SSE 90 INC commits to program expenditures once registration numbers are determined. These expenses are not recoverable to the Club if/when a member withdraws.
4. All refund requests must be made in writing to valerio@sse90.com by the individual who paid the fee(s). Please allow 4-6 weeks for refunds to be processed.
5. An administrative fee of \$30.00 will be charged on approved refunds.
6. The final amount of any refund will be at SSE 90's discretion.
7. SSE 90 INC shall not be responsible for any monies paid to a coach, team official, staff or volunteer and SSE 90 shall not entertain requests for any such refunds.

Indoor/Outdoor Development Programs

1. There will be no refund/transfer of registration fees from 10 days before the program start date.
2. Refunds requested prior to the above stated deadlines will be processed, minus the Club's administrative fee.
4. A paid registration fee shall be fully refunded in the event SSE 90 INC is unable to run a program or provide a suitable program alternative. No administrative fee shall be withheld in this case.
5. A paid registration fee shall be partially refunded (pro-rated) if a player withdraws due to medical reasons within 14 days of injury occurrence. Medical documentation and SSE 90 INC Incident Report shall be provided.
6. A paid registration fee shall be partially refunded (pro-rated) if a player's family is transferred to another city, province or country (proof of transfer required).
7. There will be no refund/transfer for a registration fee if a player is suspended or expelled from SSE 90 INC under the SSE 90's discipline policy or code of conduct rules.

COMPETITIVE TEAM REFUND POLICY

1. A paid registration fee shall be fully refunded in the event SSE 90 INC is unable to field a team. No administrative fee shall be withheld in this case.
2. A paid registration fee shall be partially refunded (pro-rated) if a player withdraws due to medical reasons within 14 days of injury occurrence. Medical documentation and SSE 90 INC Incident Report shall be provided.
3. A paid registration fee shall be partially refunded (pro-rated) if a player's family is transferred to another city, province or country (proof of transfer required).
4. There will be no refund/transfer of registration fees from 10 days before the program start date for the respective seasons (Fall/Winter, Summer).
5. Please refer to the official SSE 90 INC program outline for program start date and refund/transfer deadlines. The cost of player uniforms and player processing shall be deducted from the refund request. The uniform shall be considered the property of the respective player with the cost being considered as part of the refund request.
6. Subsequent to accepting a place in the SSE 90 INC competitive program through the registration and payment process, there will be no refund at any point thereafter if a player or parent disagrees with the player's coach, team or tier placement.
7. There will be no refund/transfer for a registration fee if a player is suspended or expelled from Ontario Soccer or SSE 90 INC under the respective discipline policies or code of conduct.

CAMPS & CLINICS REFUND POLICY

1. There will be no refund/transfer of registration fees:
 - 10 days prior to a P.A. Day Camp
 - 10 days prior to March Break Camp
 - 10 days prior to the start date of the registrants week of Summer Fun Camp
 - 10 days prior to the start date of any clinics, courses or specialty camps

Please refer to camps/clinics website pages for program start dates and refund/transfer deadlines.

2. Refunds requested prior to the above stated deadlines will be processed, minus the Club's set administrative fee.
3. A paid registration fee shall be fully refunded in the event SSE 90 INC is unable to field a camp or clinic or provide a suitable program alternative. No administrative fee shall be withheld in this case.
4. A paid registration fee shall be partially refunded (pro-rated) if a player withdraws due to medical reasons within 14 days of injury occurrence. Medical documentation and SSE 90 INC Incident Report shall be provided.
5. A paid registration fee shall be partially refunded (pro-rated) if a player's family is transferred to another city, province or country (proof of transfer required).
6. There will be no refund/transfer for a registration fee if a player is suspended or expelled from SSE 90 INC under the SSE 90 INC's discipline policy or code of conduct rules.